

Job Vacancy: Regional Officer

The logo for 'accord' is displayed in a dark blue, lowercase, sans-serif font. It is enclosed within a light green speech bubble shape that has a tail pointing towards the bottom left.

About Accord

Accord is a modern trade union for staff in Lloyds Banking Group, TSB and other financial services organisations. Established in 1977, we're affiliated to the TUC and support around 21,000 members.

We negotiate collective agreements that determine pay, terms and conditions and how our members are treated at work. Our collective voice is strong and our agreements some of the best in the finance industry.

We believe there's a right way to achieve results - and that's through constructive relationships with employers and other unions.

Our culture

As an equal opportunity employer, we strive to continually lead with our values and beliefs that enable our staff to develop their potential, bring their full self to work and engage in a world of inclusion.

Job title: Regional Officer (Midlands & North of England)

Core hours: 35 per week worked flexibly

Salary & benefits: Salary range is £43,226 - £55,200 (depending on experience).

Other benefits include a company car or car allowance, private medical insurance and death in service cover. We're soon to start a 4-day week trial aimed at achieving a better work/life balance.

Agile working: This is a full-time role that could be done on a job-share basis.

Summary job description and responsibilities:

Reporting to the Assistant General Secretary (Operations), the job holder's main responsibilities will include:

- ✓ Actively recruiting new members and pro-actively supporting the retention of existing members
- ✓ Advising members on all work-related issues by phone, email, digital and face to face meetings
- ✓ Representing members at disciplinary, grievance and other formal hearings
- ✓ Organising, supporting, coaching and developing workplace representatives
- ✓ Negotiating and consulting with management on individual casework and local/regional organisational change initiatives

Qualifications and experience needed:

We're looking for a hard-working self-starter with a passion for fair play and excellent organisational skills.

You'll need to be resilient too; you'll be dealing with members' real live situations and will be expected to quickly grasp difficult situations, assimilate facts and provide sound advice.

Growing membership across your patch is key so you'll need excellent sales skills.

Ideally, you'll have a basic understanding of employment law and up to date digital skills (MS365).

A mature outlook, flexible approach and sound people skills are also important.

You'll need to hold a current driving license and be prepared for some overnight stays away from home.

To apply: Send your letter/email of application together with your CV to: paula.tegg@accordhq.org

Deadline for applications: The closing date for applications is **Monday 16th May 2022.**