



Every day we campaign for **Security of Employment, Fair Reward** and **Dignity at Work.**

02/2011

February 2011

LSL go back on promise to listen to Staff

You will recall from our newsletter in November that we had obtained agreement from LSL that they would arrange focus groups with ex HEA staff in order to find out the issues you were facing since the transfer in January 2010.

Since then we have been chasing the outcome of these group sessions. LSL have subsequently informed us that they do not intend to honour their promise and have now decided they will rely on feedback through line management to gauge opinion and find out how staff are feeling.

This is wholly unacceptable and we have informed them that many staff with genuine concerns are not happy raising these with Managers because of the repercussions they fear will follow.

Given this attitude, it is hardly surprising that we are still receiving numerous complaints and we are currently supporting several members through the formal grievance procedure.

If you have an issue that you do not believe is being dealt with properly, please contact us for confidential advice on how to take it forward.

In the first instance please email John Dickinson at john.dickinson@accordhq.org and he will put you in touch with the relevant Accord Regional Officer.

Reminder about Redundancy pay

Further to the previous newsletter, if you have been notified that you will be made redundant and you do not think the redundancy pay has been worked out correctly (as per the HBOS basic terms) then please get in touch with us.

Send your details to john.dickinson@accordhq.org and we will take the matter up direct with LSL.

Special Offer!

As a member, please spread the word about Accord and encourage your colleagues to join; **the more members we have = more influence.**

If you recruit a friend, let us know at Info@AccordHQ.org and we will send you a **£10 voucher** for each new member.

Although Accord's primary aim is to protect your interests at work, we also provide a range of excellent benefits which make membership great value for money.

Accord Travel Club Before you book **ANY** holiday / tour / flight / hotel / car **ANYWHERE**, ring **0800 953 1263**

Free 24 hour Legal Advice Line All union members and immediate families are entitled to use the legal helpline.

Call 0800 884 0118

Commission Cashback Scheme Ring our brokers on:

Lifelink: 01189 349800

Valley: 01706 218719

Free Personal Injury Claim Line

Please call **0800 884 0114**

Tax & Pensions Advice Line

For **FREE** confidential access to taxation and financial specialists you can call **0870 428 1909**.

Free Personal Accident Insurance

Please call **0870 905 0668** for details.

Individual Representation Do you have an issue at work that you need help with or would like to discuss with someone who is on your side? You don't have to be in trouble to contact Accord. We can also provide help, advice and representation for members on everyday issues. Please give us a call anytime on **01189 341 808**